

## Report of the Chair

### Corporate Services Cabinet Advisory Committee – 30 November 2016

#### CORPORATE SERVICES CABINET ADVISORY COMMITTEE – WORK PROGRAMME 2016/17

| Date              | Subject Area   | Lead   |
|-------------------|--|--|
| 1 June 2016       | <ul style="list-style-type: none"> <li>• Discussions with the Cabinet Member for Transformation &amp; Performance</li> <li>• Feedback from Visit to Helping Hands</li> </ul> | Councillor Clive Lloyd<br><br>Chair  |
| 29 June 2016      | <ul style="list-style-type: none"> <li>• Invest to Save Case Studies</li> </ul>  | Jeff Dong  |
| 27 July 2016      | <ul style="list-style-type: none"> <li>• Customer Contact Aspect – Terms of Reference</li> <li>• Update - Gender Pay Gap Project</li> </ul>                                  | Councillor Clive Lloyd<br><br>Linda Phillips   |
| 31 August 2016    | <ul style="list-style-type: none"> <li>• Agency Workers</li> <li>• Invest to Save Loans</li> <li>• Customer Contact Aspect</li> </ul>  | Andrew Williams /<br>Adrian Osborne /<br>Steve Rees<br><br>Mike Hawes /<br>Sarah Caulkin<br><br>Lee Wenham /<br>Julie Nicholas-<br>Humphreys |
| 28 September 2016 | <ul style="list-style-type: none"> <li>• Update - Smoke Free Spaces</li> <li>• Customer Contact Aspect</li> <li>• Agency Workers</li> </ul>                                  | Dave Picken /<br>Natalie Parsons<br><br>Chair<br><br>Chair   |
| 26 October 2016   | <ul style="list-style-type: none"> <li>• Presentation - Update Report on Equality / Welsh Language</li> <li>• Agency Workers Update</li> </ul>                               | Sherill Hopkins /<br>Phil Crouch<br><br>Chair  |
| 29 November 2016  | <ul style="list-style-type: none"> <li>• Site Visit to Contact Centre, Civic Centre – 2 p.m.</li> </ul>  | Julie Nicholas-Humphreys   |

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|------------------|---|--|
| 30 November 2016 | <ul style="list-style-type: none"> <li>• Gender Pay Gap Project</li> <li>• Customer Contact Aspect - Feedback from Site Visit to Contact Centre</li> <li>• Agency Workers Update</li> </ul> | Steve Rees /<br>Linda Phillips<br><br>All<br><br>Chair |
|                  |   |  |
| 21 December 2016 | <ul style="list-style-type: none"> <li>• Helping Hands Update</li> <li>• Customer Contact Aspect</li> </ul>   | Craig Gimblett   |
|                  |   |  |